

What are the browser requirements for the Medical, Test Prep, and Teaching Case Files sites?

Medical

The Access sites and related products are hosted on the Silverchair platform.

Silverchair supports the current versions of modern browsers that are not discontinued and have active feature development by the browser vendor, and have at least 5% user traffic in North America or globally, as determined by Silverchair.

Silverchair no longer optimizes the experience on older browsers, such as Internet Explorer, due to lack of support for modern best practices in web development. Microsoft ended support for Internet Explorer 10 in January 2020 and has begun deprecating support for Internet Explorer 11 within its online app suite as of August 2020.

We encourage customers to switch to a modern browser wherever possible.

What are the browser requirements for the Medical, Test Prep, and Teaching Case Files sites?

Test Prep and Teaching Case Files

PA Exam Prep, RadReview, USMLE Easy, and Teaching Case Files are hosted on the Snapwiz platform.

In general, Snapwiz always supports the current and the immediate prior release of all browsers, except Internet Explorer. They support current (Internet Explorer 11 and Microsoft Edge) and immediate prior (Internet Explorer 10) release for Internet Explorer.

Note: They are not supporting IE 9.x or below.

They have iOS and Android apps for iPhone and Android smartphones.